

# YAY LUNCH!

We provide **real food, made fresh daily** with breakfast, lunch and snack options on campus in our cafe and special-made lunches available through a simple online ordering platform. It's so easy, you'll love it!



## Order Ahead!

**Lunches from local favorites available ONLY through pre-order!**

Yay Lunch delivers freshly made meals from food providers in your community. You can place orders by 12pm Sunday for the week ahead through our simple online ordering platform.



Order online in just a few quick clicks.



Meals are prepared fresh daily by local providers.



Yay Lunch delivers lunches straight to schools.

## Or Choose From Our In-Person Options

This fall, we're offering lots of tasty options to choose each day!



Grab + Go Meals and Beverages



Popular Snacks



Hot + Cold Breakfast



Wholesome Treats

Learn More About Yay Lunch  
[yaylunch.com](http://yaylunch.com)

# YAY LUNCH!

## Frequently Asked Questions

→ For Parents



yaylunch.com



### What does Yay Lunch offer?

Yay Lunch will provide order-ahead lunches, delivered daily from your local food partners, in addition to our in-person cafe including breakfast, lunch, as well as nutritious grab-and-go snacks throughout the day.

### I love that I can order from local restaurants! How do deliveries work?

Yay Lunch delivers from local vendors directly to schools. Our Brand Ambassadors deliver meals in insulated carriers so hot food stays warm and cold food stays fresh. Make sure to place your order on [yaylunch.com](http://yaylunch.com) by 12pm on Sunday for pre-ordered meals.

### Is there a deadline for pre-ordering lunches?

You have until Sunday at noon (12pm) to submit your orders for the following week. You can also get a variety of breakfast, lunch, and snack options the same day in our cafe with a Yay Lunch account.

### What can I order in person?

Yay Lunch will provide food that's available for same-day purchase, including breakfast, lunch, as well as nutritious grab-and-go snacks throughout the day.

### Where can I see the pre-order menu?

Once you create an account, your Lunch Calendar on [yaylunch.com](http://yaylunch.com) will have the most up-to-date and detailed menus for online ordering — including options for dietary preferences, portions, and sides.

### I forgot to order this week! What do I do?

Don't sweat it: You also have the option to order same day, in person, from a variety of select breakfast, lunch and snack options! If you want to place a late order from our online delivery menu, reach out to [info@yaylunch.com](mailto:info@yaylunch.com) by 11am the day before service. We charge a nominal fee of \$0.50 per meal ordered after the order window closes.

### When are meals delivered to schools?

Exact delivery times vary with each school's schedule. We work with each school to coordinate a delivery window within 15 minutes of the beginning of the lunch period.

### How does repeat ordering work?

Repeat ordering is a perk of our online ordering process. You set up your weekly meals online once, and we'll deliver through the end of the school year! We'll notify you about any changes to your order via email. You can always opt out of repeat ordering to order week by week.

### What about sick days or other last-minute cancellations?

You can cancel an online order by 9am the same day if your child is absent due to illness. Please email us at [info@yaylunch.com](mailto:info@yaylunch.com).

### How do ordering + billing work?

Create a free account at [yaylunch.com](http://yaylunch.com), including providing your payment information and student or faculty ID. Orders placed both online and in person will be processed on the Saturdays following the week of service.

### What happens on holidays or breaks?

We work to continuously sync our online menu with your school's calendar. Days on your Lunch Calendar will be blacked out according to your school's evolving schedule. Any scheduled meal selections will be canceled and you will be notified accordingly!

### How do you handle food sensitivities?

Our menus are always peanut and shellfish-free, and you'll find a wide variety of gluten-free, dairy-free, egg-free, and vegetarian options across our menus. However, at this time, we cannot guarantee that kitchens will be 100% free of allergens. For any specific allergy-related questions, please email us at [info@yaylunch.com](mailto:info@yaylunch.com).