

# YAY LUNCH!

School lunch, solved.

Use code  
**FLYER50**  
for 50% off your  
first week!

WE TAKE CARE OF LUNCH,  
SO YOU CAN TAKE CARE OF EVERYTHING ELSE.



Made fresh daily with  
REAL ingredients



Free delivery  
directly to school



Easy online ordering



With Gluten-free,  
Dairy-free, Egg-free,  
Vegetarian options



Sign up now for hassle-free lunches.  
No more planning, prepping, or packing!

YAYLUNCH.COM



## FREQUENTLY ASKED QUESTIONS: **FOR PARENTS + STUDENTS**

### **How do ordering + billing work?**

Create a free account at [yaylunch.com](https://yaylunch.com) and place orders online. We process payments weekly after deliveries have been made.

### **How do deliveries work?**

Yay Lunch delivers lunches from local vendors directly to schools. Our Brand Ambassadors deliver meals in insulated carriers so lunches stay warm and fresh.

### **When are lunches delivered to schools?**

Exact delivery times vary with each school's lunch schedule. We work with each school to coordinate a delivery window within 15 minutes of the beginning of the lunch period.

### **Is there a deadline for ordering lunches?**

Every week, you have until midnight on Saturday to submit orders for the following week.

### **What about sick days or other last-minute cancellations?**

Should you need to cancel lunches for any reason, please email us at [info@yaylunch.com](mailto:info@yaylunch.com).

### **What happens on holidays or breaks?**

We sync our Lunch Calendar to reflect your school's calendar. Holidays and breaks are blocked out ahead of time, to avoid accidental ordering.

### **Are you a subscription service?**

Nope! We wanted to make it easy + flexible as possible for your schedule.

### **Where can I see the menu?**

Your Lunch Calendar will have the most up-to-date and detailed menus - including options for dietary preferences, portions, and sides.

### **Do I need to pack napkins or utensils?**

No need! All lunches come with disposable napkins + cutlery.

### **How do you handle food sensitivities?**

Our menus are always tree nut and shellfish-free, and you'll find a wide variety of gluten-free, dairy-free, egg-free, and vegetarian options across our menus. However, at this time, we cannot guarantee that kitchens will be 100% free of allergens. For any specific allergy-related questions, please email us at [info@yaylunch.com](mailto:info@yaylunch.com).

### **What safety measures are you implementing for COVID-19?**

Safety is our top priority. In addition to all of our lunches being individually packaged, we've added extra safety + cleanliness measures as well as contactless and classroom delivery options.

**For all other questions,  
please email [info@yaylunch.com](mailto:info@yaylunch.com)**